Western Mass Eldercare Professionals Association

www.wmepa.com
www.facebook.com/westernmasseldercareprofessionalsassociation

Membership Directory

2017
Western Mass Eldercare Professionals Association

STEERING COMMITTEE

Sharon Ashton, Planning - Tel: 413-533-5336
Home Health Solutions

Jan Porter, Membership - Tel: 413-562-6228
Infinex Investments, Inc.

Gina Barry, Legal - Tel: 413-781-0560
Bacon Wilson, P.C.

Please feel free to contact any Steering Committee member with your questions, suggestions or concerns.
Western Mass Eldercare Professionals Association

A Better Life Homecare
20 Maple Street, 2nd Floor
Springfield, MA 01103
(413) 209-8866 • Fax (413) 285-8152

Email: CLORA@ablhomecare.com
Website: www.ablhomecare.com
Contact: Claudia Lora, Community Outreach Manager

A Better Life Home Care, LLC is a Medicare accredited; CHAP certified home care company owned by a group of caring and professional nurses. Their mission is to provide improved care, one patient at a time. We are passionate about our services. Our team not only advocates for our clients but also goes above and beyond to meet their needs.

Medical Services Offered: *Registered Nurses/LPN * Physical Therapy * Occupational Therapy * Social Worker Services *Coumadin Management * Wound Care * Med Management

Non-Medical Services: Personal care * bathing & personal hygiene * dressing & grooming * assistance with mobility transfers & exercises. Transportation services * to medical appointments * Light housekeeping * laundry * errands & shopping.

A.R.A. Heritage Dialysis
67 Cooper Street.
Agawam, MA 01001
(413) 786-2022 • Fax (413) 786-2111

Email: cwaller@americanrenal.com
Website: www.americanrenal.com
Contact: Christine A. Waller, Nephrology Social Worker

Services: American Renal Associates provides in-center and home dialysis options to meet the needs of all of our dialysis patients. We are the people who know how to listen and respond to the unique needs of dialysis patients. We put the clinical and operational decisions into the hands of our experienced physicians and staff: the skilled, dedicated members of our interdisciplinary team providing direct care.

Acti-Kare
53 Granby Road
P.O. Box 195
Granville, MA 01034
(413) 627-8939

Email: jkinsman@actikare.com
Website: www.springfield.actikare.com
Contact: Jennifer Kinsman, Area Director

Services: When you can’t be there with your loved one, we can. We provide quality in home care services such as meal preparation, light housekeeping, errands, medication reminders, and of course, companionship.
Western Mass Eldercare Professionals Association

**ALZHEIMER’S ASSOCIATION**
264 Cottage St.
Springfield, MA 0104
(413) 787-1113 • Fax (413) 787-1109

Email: mlemay@alz.org
Website: www.alz.org/MANH
Contact: Meghan Lemay, Program Coordinator
         Bianca Walker, Senior Development Officer

**Services:** The Alzheimer’s Association is the leading voluntary health organization in Alzheimer’s care, support and research. We offer free education programs, support groups, care consultations and a 24/7 Helpline which we encourage anyone to call with any questions. **Alzheimer’s Association 24/7 Helpline: 800-272-3900**

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**AMADA SENIOR CARE**
95 Ashley Ave. Suite F
West Springfield, MA 01089
(413) 930-4400 • Fax (413) 930-4500

Email: paul.h@amadaseniorcare.com
Website: www.amadacentramass.com
Contact: Paul E. Hillsburg, President and Owner

**Services:** Non-medical, IN-HOME CARE GIVERS and ASSISTED LIVING CARE (personal care, meal preparation, medication reminders, transportation services, exercise assistance, light housekeeping, companionship, laundry). Expert LONG-TERM CARE INSURANCE policy review & understanding your claim, FINDING SENIOR LIVING (assisted Living, Independent Living) VETERANS ASSISTANCE- understanding your claim and VA benefits. 24/7 care 7 days per week and live in’s. Fully insured and supervised staff.

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**AMERICAN INN FOR RETIREMENT LIVING**
One Sawmill Park
Southwick, MA 01077
(413) 569-1215 • Fax (413) 569-1944

Email: Carole@americaninn-sawmillpark.com
Website: www.theamericaninn.net
Contact: Carole Hardick, Sales Director

**Services:** A 55+ active adult community providing a continuum of health care since 1995. Situated on 50 countryside acres with 129 cottages, offering one and two bedroom floor plans, all with basements, garages and front and back screened or 3 season porch’s. There are 41 independent apartments both one and two bedroom, and 16 assisted living studio apartments. Each home offers barrier free one level living. On campus is a heated pool, exercise and fitness classes, library, cafe’ and a dining room for fine dining. There is also 24 hour staffing. Many on and off site activities including transportation for doctor visits.
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APPLETON CORPORATION / O’CONNELL SENIOR LIVING COMMUNITIES
57 Suffolk Street
Holyoke, MA 01040
(413) 536-8048 • Fax (413) 534-8344

Email: dcoyle@oconnells.com
Website: www.oconnellseniorliving.com
Contact: Donna L. Coyle, Director of Resident Services Division / Marketing

Services: O’Connell Senior Living / Appleton Corporation offers quality, affordable, smoke free senior living at its best for over 40 years in Western MA. All of our modern & comfortable apartments include heat and hot water, as well as 24 hour emergency maintenance, laundry facilities, intercom guest entry system and friendly On-Site Management staff. There is something for every lifestyle at O’Connell Senior living- Enjoy Health and Wellness programs, planned resident programs, Bingo, try an exercise class or join a walking club.
Check out our website: www.oconnellseniorliving.com. Contact Donna L. Coyle 413-536-8048.

ARBORS AT CHICOPEE (THE)
929 Memorial Drive
Chicopee, MA 01020
(413) 593-0088 • Fax (413) 593-6033

Email: bmarley@arborsassistedliving.com
nmyers@arborsassistedliving.com
Contact: Bill Marley, Executive Director
Noelle Myers, Marketing Director

Services: The Arbors at Chicopee is an assisted living community offering meals, housekeeping, personal care, and daily activities. We offer both a traditional and Reflections program for those with Alzheimer’s or other memory impairments. The Arbors also offers respite care, GAFC, a moderate income program as well as private pay. Apartment sizes range from studios, one bedrooms, two bedrooms, and companion suites.

ARBORS AT WESTFIELD (THE)
40 Court Street
Westfield, MA 01085
(413) 562-0001 • Fax (413) 562-0099

Email: bsyriac@arborsassistedliving.com
Website: www.arborsassistedliving.com
Contact: Bianca Syriac, Marketing Director
Mary Argenio, Activities Director

Services: The Arbors at Westfield is an assisted living community offering meals, housekeeping, personal care, and daily activities. We offer both a traditional and Reflections program for those with Alzheimer’s or other memory impairments. The Arbors also offers respite care, GAFC, a moderate income program as well as private pay. Apartment sizes range from studios, one bedrooms, two bedrooms, and companion suites.
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ARMBROOK VILLAGE
551 North Road
Westfield, MA 01085
(413) 568-0000 • Fax (413) 568-0006

Email: bcardillo@armbrookvillage.com
      Iwaniewski@armbrookvillage.com
Website: www.armbrookvillage.com
Contact: Beth Cardillo, M.Ed, LSW, Executive Director
         Julie Waniek, Director of Community Relations

Services: Armbrook Village located on the outskirts of the City of Westfield offers a total of one hundred twenty-two apartments of premier studio, one and two bedroom independent living apartments, service enriched assisted living and state-of-the-art Compass Memory Care Support Neighborhood featuring innovative research-based programming for those with memory loss. Amenities include: health club, pub, movie theater, piano lounge, Wi-Fi internet café, grille room restaurant, library and a creative arts center. Armbrook Village is a rental community managed by Senior Living Residences.

ASCEND HOSPICE
100 Locke Drive
Marlboro, MA 01752-7235
(508) 397-5081 • Fax (508) 229-8435

Email: candance.conway@ascendhealth.com
Website: www.AscendHospice.com
Contact: Candance Conway, Community Education Liaison

Services: Ascend Hospice: a personalized and holistic approach to hospice care.

ATTORNEY LISA M. BEAUVAIS
171 Park Avenue, suite 101
West Springfield, MA 01089
(413) 746-8525 • Fax (413) 732-9799

Email: lisa@attylisambeauvais.com
Website: www.attylisambeauvais.com
Contact: Attorney Lisa M. Beauvais, Owner

Services: Attorney Lisa M. Beauvais specializes in Elder Law and Estate Planning. She focuses her practice on helping people of all ages plan for their future needs, ranging from basic estate plans to more sophisticated and complex estate planning issues. Through both compassion and care, Lisa develops creative solutions to the unique challenges of a client’s estate planning needs. Law offices are located in West Springfield, Massachusetts.
Western Mass Eldercare Professionals Association

BACON WILSON, P.C.
33 State Street
Springfield, MA 01103
(413) 781-0560 • Fax (413) 739-7740

Email: GBarry@baconwilson.com
Website: www.baconwilson.com
Contact: Gina M. Barry, Esq.

Services: Full service regional law firm with fully staffed offices in Springfield, Westfield, Northampton and Amherst; ability and willingness to handle all legal needs from simple to complex; specialists available in nearly all areas of law.

BAYSTATE ACCESSIBILITY REMODELERS
120 New State Road
Montgomery, MA 01085
(413) 862-4718 • Fax (413) 862-4719

Email: Cindy@BaystateRemodelers.com
Contact: Cynthia Harris, President
Website: www.BaystateRemodelers.com

Services: Baystate Remodelers is a full service carpentry company. We specialize in creating safe and accessible homes for seniors who wish to age in place and people of all ages with disabilities. We offer a wide range of services including: kitchen modifications, full bathroom remodels and additions including walk in/roll in showers, tub cut outs and grab bar installations. We also offer modified or customized stair systems, stair lifts, vertical wheelchair lifts, handrails and ADA compliant aluminum ramps – for rental or purchase. We have many items in stock and some modifications can be made within 48-72 hours. We offer a free home assessment to evaluate the specific needs and wants of our customers. Fully licensed and insured. Certified Aging In Place Specialist.

BEACON HOSPICE
815 Worcester Street
Indian Orchard, MA 01151
(413) 543-3133 • Fax (413) 543-3137

Email: Julie.Adamchek@Amedisys.com
Contact: Julie Adamchek, Volunteer Coordinator

Services: Beacon Hospice, an Amedisys company, is committed to providing the best hospice and palliative care experience available. In every area of hospice care, we try to do more than what is required and expected. The desire to do more can be seen in the passion and commitment of our staff and volunteers. It can also be measured by the services we offer, which go above and beyond what typical hospices offer.
BENCHMARK SENIOR LIVING: ATRIUM AT CARDINAL DRIVE & ORCHARD VALLEY AT WILBRAHAM

Email: eleon@benchmarkquality.com
      abaker1@benchmarkquality.com
Website: www.atriumatcardinaldrive.com
         www.benchmarkseniorliving.com
Contact: Elena Leon, Senior Director of Community Relations
         Allison Baker, Director of Professional Outreach

ATRIUM AT CARDINAL DRIVE
153 Cardinal Drive
Agawam, MA 01001
(413) 821-9911 • Fax (413) 821-9912

Services: The Atrium at Cardinal Drive, a Benchmark Senior Living community, is the only assisted living residence in Western Massachusetts designed exclusively to serve the needs of individuals with memory loss. Our goal, in everything we do, is to create an environment that feels safe and familiar, empowering and fulfilling.

Each detail of our unique, single story residence is the result of our efforts to create an environment that helps residents maintain their independence and continue to lead safe and rewarding lives. “Neighborhoods” create home-like social groupings and encourage interaction and activity participation, while indoor space is arranged to facilitate easy maneuvering and cue action through visual orientation.

Our Live Now, Live Engaged lifestyle provides purposeful, meaningful, successful days. LNLE is the winner of the 2013 Optima Award. Our Exceptional memory care is led by experienced Certified Dementia Specialists. Personal care plans are based on individual needs, rather than on time spent providing care.

Our residents are able to enjoy all the comforts of senior living in Agawam, MA while their loved ones can be assured they are receiving the level of care that best meets their needs.

ORCHARD VALLEY AT WILBRAHAM
2387 Boston Road
Wilbraham, MA 01095
(413) 596-0006 • Fax (413) 596-4181

Services: Orchard Valley at Wilbraham provides world class assisted living services through our Traditional and Harbor memory impairment programs in an intimate community setting. With more than 16 years of high quality experience and tradition, comforting smallness (66 apartments), and the award winning Benchmark “It’s Personal” values, Orchard Valley offers residents a large variety of social, fitness and wellness programs tailored to their interests and needs through our Live Well, Live Now program. Surrounded by trees in a perfectly inviting setting, Orchard Valley at Wilbraham blends the best of assisted living with a small town atmosphere. Personalized wellness services, medication management and hospitality services joined with sumptuous meals prepared by our Executive Chef make this the ideal choice providing safety, engagement and peace of mind. A variety of residency and program options are offered including comprehensive Alzheimer’s and dementia care through our signature Harbor program. Harbor Respite-by-Day program and Easy Stay respite care.
Western Mass Eldercare Professionals Association

BIRCH GARDENS FOR NURSING & REHAB
WESTFIELD GARDENS FOR NURSING & REHAB
44 New Lombard Rd., Chicopee, MA 01020
37 Feeding Hills Rd., Westfield, MA 01085
(413) 592-7738 • Fax (413) 592-7676 (413) 568-2341 • Fax (413) 572-1226

Email: dsullivan@westfield-phg.com
Website: www.birch-phg.com
Website: www.westfield-phg.com
Contact: Deborah Sullivan, Regional Director of Business Development

Birch Gardens Services:
Short Term Rehab. Birch Gardens offers a complete range of post-acute and post-surgical care services. Short-term rehabilitation can help “bridge the gap” between hospital and home and give you the extra time you need to get back on your feet again.

Long Term Care. Long-term care is designed to meet the physical, emotional, intellectual, social and spiritual needs of our residents. A 24-hour care team is always on call for routine and emergency medical needs, while our skilled nursing team works to keep residents as flexible, mobile and independent as possible.

Westfield Gardens is committed to making each resident the number one priority in their goal to excellence. With their expert knowledge in all areas of rehabilitation, Westfield Garden’s mission is to individualize each resident’s care with the highest quality services available. With Services including skilled nursing services, rehabilitative therapy, custodial care and comfort care, Westfield Gardens has the services each person needs to reach their goal with the highest quality of life.

BRIGHTSTAR CARE OF HARTFORD
556 Elm St., Suite 202
Windsor Locks, CT 06096
(860) 758-7600 • Fax (860) 758-7602
785 Williams St. #123
Longmeadow, MA 01106
(413) 297-9870

Email: heidi.partain@brightstarcare.com
Web site: www.brightstarcare.com
Contact: Heidi E. Huhn Partain, President

Services: Brightstar Care of Hartford is an In-Home care agency, certified by the Joint Commission that provides In-Home and facility support personal care. We are in our 8th year of service to the Greater Hartford area. In 2016, we expanded to serve the clients and communities in Western Massachusetts. The Services we offer are skilled and personal care available on an hourly and transitional basis.

Skilled Care: LPNs and RNs to provide medical coordination and skilled nursing services as part of the home care team or in an assisted living environment.

Personal Care & Support Service: We employ only Certified Nursing Assistants with previous experience. Our nurses provide a customized Plan of Care to provide optimal service to our families. We also offer additional CNA training for both Hospice Care and Dementia Care programs when those specializations are needed.
Western Mass Eldercare Professionals Association

BOTTOM-LINE BODYWORK, LLC
P.O Box 371
Bondsville, MA 01009
(413) 250-5139

Contact:         Saskia Cote', Founder
Services: We work with skilled nursing facilities on retaining your employees, cutting healthcare costs, and increasing productivity through a specialized employee wellness program.
· Reduce workman’s comp claims and sick days
· Take care of employees’ pain/injuries in house
· Improve employees’ focus, alertness, and performance
· Increase team spirit
· Attract new residents because employees give better service

With short, targeted on-site massage therapy sessions, our trained therapists address your team’s needs, for happy employees, and a healthy bottom-line.

CAPITAL MARKET TEAM
6 University Drive, Ste. 206
Amherst, MA 01004
(413) 253-3700 ext. 15

Contact:  James D. Linfield, Managing Partner
Services: Multi Family & Investment Real Estate Brokers

CARE GIVERS OF MASSACHUSETTS
125 Liberty Street, Suite 100
Springfield, MA 01103
(413) 372-5852 • Fax: (413) 372-5858

Contact:  Maria A. Morrill, Community Liaison
Services: Care Givers of Massachusetts is a Medicare Certified and CHAP accredited homecare agency licensed that provides both skilled nursing care, and non-skilled homecare and home health aide services. At Care Givers of Massachusetts, our goal is to provide safe, reliable, personalized care in order to promote our clients ability to prolong independence in their homes and the community, for as long as possible.
Western Mass Eldercare Professionals Association

CAREONE AT REDSTONE / CAREONE AT NORTHAMPTON
135 Benton Drive
East Longmeadow, MA 01028
(413) 237-0313 · Fax: (413) 525-4432

Email: pgendron@Care-one.com
Website: www.CareOneRedstone.com
Contact: Tricia Gendron RN, Marketing Director

Services: CareOne is widely recognized as an innovator in the post-acute care industry with an unwavering commitment to achieving excellence.

Our centers offer the highest standards of care in a warm welcoming environment.

CareOne at Redstone is a 254 bed skilled nursing center located in the beautiful suburban town of East Longmeadow. We are a leading provider of post-acute and long term care services providing quality rehabilitative programs designed to maximize wellness and independence. Our services include post-acute specialty clinical programs, palliative care, hospice, and long term care.

CareOne at Northampton is a 125 bed skilled nursing center conveniently located close to downtown Northampton. We offer post-acute specialty programs, long term living and the finest 24 hour a day skilled nursing and rehabilitation services. Our outstanding staff, cutting edge programs and skilled health professionals make our centers the natural choice for you and your loved ones.

CARING TRANSITIONS OF THE PIONEER VALLEY
15 Gill Road
Bernardston, MA 01337
(413) 648-6134

Email: mLiberator@CaringTransitions.net
Website: CaringTransitionsPV.com
Contact: Mark Liberatore, President

Services: Caring Transitions is North America’s largest professional resource for household liquidation and relocation services to seniors and their families.

Services include:
* Detailed space planning  * Unpacking and resettling in new home and trash removal
* Sorting and organizing  * Estate sale for remaining items left in original residence
* Distribution of belongings to family, friends and charities  * Online auction of personal items
* Packing for move  * Cleanout, leaving house broom swept
* Supervision of the move

Each independently owned office participates in the Certified Relocation and Transition Specialist (CRTS) program, which is issued by a third party with oversight from the National Certification Board for Alzheimer Care (NCBAC). Every employee is fully screened, insured and bonded.

CENTER FOR EXTENDED CARE & REHABILITATION AT AMHERST
150 University Drive
Amherst, MA0102
(413) 256-8185 • Fax (413) 256-0138

Email: Ldevine@cecaa.com
Website: www.cecaa.com
Contact: Lori Devine Payson, Director of Business Development

Services: 134 Bed Short-term Rehabilitation Center including Long- term Living and Memory Impairment Neighborhood.
Western Mass Eldercare Professionals Association

CENTRAL MASS AUCTIONS, INC.
255 Park Ave. Suite # 1000
Worcester, MA 01609
(508) 612-6111

Email: info@centralmassauctions.com
Website: www.centralmassauctions.com
Contact: Wayne A. Tuiskula, Auctioneer and Appraiser

Services: Central Mass Auctions handles rare and valuable objects including antiques, coins, jewelry, paintings, other art and collections of all kinds. We have over 30 years’ experience selling antiques. We use the best method to achieve the highest results for our clients. We run live auctions, online auctions and estate/tag sales.

Chapin Center
200 Kendall Street
Springfield, MA 01104
(413) 233-7840 • Fax (413) 375-3876

Email: admissions2@chapincenter.com
Website: www.chapincenter.com
Contact: Jasside Franqui, Admissions/ Business Development Director

Services: Chapin Center’s have been serving the Chicopee, Holyoke and Springfield area for over 35 years. Our facilities are located close to local hospitals. We provide post-acute services, rehabilitative services, skilled nursing, short and long term care through Physical, Occupational, and Speech Therapists: Registered and Licensed Practical Nurses and Certified Nursing Assistants. This is complemented by Social Services, Activities, Nutritional Services, Housekeeping and Laundry Services. With over 300 years of combined experience, our staff of professionals is here to meet the needs of each and every patient and resident. Our post-acute services assist those transitioning from hospital to home. Our team of professionals will work with the physician to provide the level of care and services that will help each individual meet their goals for a successful discharge home. For those residents who can no longer be on their own and need long term care we offer general nursing and restorative services in a warm and home-like environment.

CHOICES ELDER SUPPORT, LLC
P.O. Box 1272
West Springfield, MA 01089
(413) 439-5590

Email: connorsharon413@gmail.com
Website: www.choiceseldersupport.com
Contact: Sharon Connor, Owner

Services: Providing Care Management and Consultation services.
Care Management is for older adults who are experiencing health and lifestyle changes. We complete a comprehensive assessment which has recommendations for services and resources to best assist them. We then arrange for, monitor and modify the services as needed. We are available to assist in an emergency. We partner with family and caregivers to meet the needs of the client on an ongoing basis.

Consultation is for those older adults who are thinking about future changes, and would like to know more about their options. We complete a comprehensive assessment based on their finances, lifestyle and health, and provide a recommended plan that takes into consideration the myriad of services available. This is a short term service usually involving 1-3 visits to complete.
**Western Mass Eldercare Professionals Association**

**CHRISTOPHER HEIGHTS OF NORTHAMPTON**
50 Village Hill Road,  
Northampton, MA 01060-3666  
(413) 584-0701 • Fax (413) 586-0431

Email: klivingston@christopherheights.com  
Website: www.christopherheights.com  
Contact: Kristy Livingston, Director of Marketing and Admissions

**Services:** Christopher Heights Assisted Living Residence is the newest member of Village Hill, a 126 acre master planned mixed use community located in Northampton. Christopher Heights of Northampton will have 83 assisted living units, of which 43 are designated for low-income seniors. At Christopher Heights, residents will enjoy private apartments with a kitchenette and bath, furnished with their own treasured possessions. Christopher Heights offers three chef-prepared meals served daily, a daily schedule of social activities, personal care assistance, medication reminders, a dedicated staff available 24 hours a day – 7 days a week, safety checks, housekeeping and laundry service. Our mission is to help residents maintain their independence by providing quality assisted living services in a dignified living environment.

**CLUTTER DOCTOR, INC. (THE)**
50 Devonshire Terrace  
East Longmeadow, MA 01028  
(413) 525-7345

Email: carleen@clutterdoctor.com  
Website: www.clutterdoctor.com  
Contact: Carleen Eve Fischer Hoffman, President/Owner/Founder

**Services:** Helping individuals in Western Massachusetts and Northern Connecticut to downsize and organize.

**COLDWELL BANKER**
136 Dwight Road  
Longmeadow, MA 01106  
(413) 221-7075

Email: maureen.coughlan@nemoves.com  
Contact: Maureen Coughlan, Realtor

**Services:** Maureen Coughlan is an award winning top producer working out of the Longmeadow office of Coldwell Banker Residential Brokerage servicing Western Mass and Northern CT. She offers a free, no obligation CMA (Comparative Market Analysis) to evaluate market value of the home by comparing what has sold most recently and what is the competition. In addition to that, she will advise sellers what repairs or changes will bring the most money for their home. She has a list of floor refinishers, electricians, plumbers, handymen, inspectors, appraisers, estate sale professionals, etc. Call her for her expert advice.
Western Mass Eldercare Professionals Association

COLONY CARE AT HOME
74 Walnut Street
Springfield, MA 01105
(413) 455-1122 *Fax (888) 467-9097
Email: debbie@colonycareathome.com
Website: www.Colonycareathome.com
Contact: Debra Maxton, Agency Director

Services: Our experienced and compassionate caregivers provide homemaking, personal care, and companion services. We specialize in memory care, transportation services, and live-in cases as well. When a family member or friend needs a professional caregiver, then you need a home care agency you can depend on. We’ll help them stay at home safely and comfortably. You can depend on Colony Care. Private pay, insurance, and agency referrals accepted.

COMFORT KEEPERS
276 Hazard Ave.
Enfield, CT 06082
(860) 749-0528 *Fax
Email: catherinewilliamson@comfortkeepers.com
Website: www.comfortkeepers.com
Contact: Catherine E. Williamson, Gerontologist

Services: Comfort Keepers is the leading provider of in-home care offering customized services that can meet the unique needs of your loved ones, serving North Central Connecticut and Greater Springfield Massachusetts.

CONNECTIONS
9 Radcliffe Street
Holyoke, MA 01040
(413) 534-7513 Home, (413) 537-5024 cell
Email: sumabrooks@yahoo.com
Contact: Susan Chapman Brooks, Dementia Specialist

Services: Connections focus is on Person-Centered-Care through education for all caregivers and professionals no matter the setting. Knowledge regarding the regulations for Assisted Living Communities and Skilled Nursing Facilities with Memory Impaired Units. Completed the training curriculum from the Alzheimer’s Association MA/NH Chapter “Caring for People with Alzheimer’s Disease: A Habilitation Training Curriculum”. Connections has the ability to award CEU’s for nurses in MA.

COOLEY SHRAIR, P.C.
1380 Main Street, Fifth Floor
Springfield, MA 01103
(413) 735-8025 • Fax (413) 733-3042
Email: sam@cooleyshrair.com
Website: www.cooleyshrair.com
Contact: Susan A. McCoy, Attorney

Services: Elder Law and Estate Planning attorney
**Western Mass Eldercare Professionals Association**

**EAST VILLAGE PLACE**
50 Benton Drive
East Longmeadow, MA 01028
(413) 525-8150 • Fax (413) 525-8153

Email: jszczepanek@watermarkcommunities.com
ddfoster@watermarkcommunities.com
Website: www.eastvillageplace.com
Contact: Jessica Szczepanek, Sales Director
        Dee Foster, Community Life Director

**Services:** East Village Place Assisted Living and 2 Levels of Memory Care Community in East Longmeadow provides individualized care plans for assistance with daily living tasks specifically catered to residents unique needs, 3 meals per day, housekeeping, transportation and more. Made available daily is a full calendar of events including regular classes offered through Watermark University, stimulating body, mind and spirit. Specializing in all stages of Alzheimer’s and Dementia, offering Two Levels of Memory Care. Respite available.

**ENCOMPASS HOME HEALTH**
123 Park Ave.
West Springfield, MA 01089
(774) 406-1015 cell • Fax (844) 840-7310
(413) 732-8700 Office

Email: tmessina@ehhi.com
Website: www.ehhi.com
Contact: Tracey Messina, Area Manager

**Services:** Encompass Home Health is part of the Health South Corporation. We bring high quality personalized healthcare services into the most familiar, most comfortable environment- your home. Our circle of care uses real time technology to link you, our staff, and your physician. We are an industry leader in patient satisfaction and clinical outcomes.

**Clinical offerings:** Wound care; Pain management; Anti-Coagulation Therapy; Cancer care, IV therapy, Foley catheter care, Skilled nursing, PT, OT, ST, Medical Social Work, and HH aides.

**EPIC HEALTH SERVICES**
78 Capital Drive
West Springfield, MA 01089
(413) 544-8388 • Fax (413) 755-1735

Email: jill.chaban@epichealthservices.com
Website: www.epichealthservices.com
Contact: Jill Chaban, Client Relations Director

**Services:** - Pediatric Private duty Nursing service
              - Adult Certified Nursing, Physical Therapy and Occupational services.
FEDOR FINANCIAL GROUP, LLC
1252 Elm Street, Ste. 11
West Springfield, MA 01089
(413) 726-9044 • Fax (413) 726-2902

Email: david@fedorfinancial.com
Website: www.fedorfinancial.com
Contact: David E. Fedor, President

Services: At Fedor Financial Group, LLC, we specialize in the following 3 areas: Creating long-term investment plans designed to supplement the future retirement income of our younger clients. Customizing retirement plans for our retired clients who are concerned about outliving their assets to potentially avoid this outcome. Assisting families who are in crisis due to the declining health and increased level of care required by a loved one

Products and services that we may offer include: 401k & 403b rollovers, Retirement Income Planning, Investment Management, Portfolio Diversification, Long-term Care Insurance, Hybrid Life Insurance with a long-term care component, Tax-Free Long-Term Care Qualified Annuities, Mutual Funds, and Stocks.

Our President, David E. Fedor is a Certified Financial Planner, Practitioner. He is also a Chartered Retirement Planning Counselor. David has been working in the Financial Services industry since 1990. He majored in Economics and Finance at Bentley University. Please call us at 413-726-9044 to schedule your free consultation.

GENESIS HEALTH CARE,
HERITAGE HALL NORTH
55 Cooper Street
Agawam, MA 01001
(413) 333-2430 • Fax (413) 333-2468

HERITAGE HALL EAST
464 Main St.
Agawam, MA 01001
(413) 333-2251 • Fax (413) 789-0352

Email: lori.maldonado@genesishcc.com
melinda.monasterski@genesishcc.com
Website: www.genesishcc.com
Contact: Lori Maldonado, Director of Admissions and Marketing
Melinda Monasterski, Dementia Program Director, CTRS, CDP

Services: The Heritage Hall Campus is owned and operated by Genesis Health Care and has provided services in the community for over thirty years. We take special pride in sharing that we have committed teams of accomplished professionals including: full-time dedicated physicians, nurse practitioners, physician assistants, and nurses specially trained in geriatric care and rehabilitation. Our sub-acute rehabilitations specialize in, but are not limited to: orthopedics including our joint replacement program, Alzheimer’s/Dementia care on our Homestead unit, stroke program, cardiac, amputee, pulmonary and end stage renal disease with dialysis on campus.
**Western Mass Eldercare Professionals Association**

**GOVE LAW OFFICE, LLC**  
358 Sewall St.  
Ludlow, MA 01056  
17 New South Street, Suite 204  
Northampton, MA 01060  
(413) 583-5196 • Fax (413) 583-3707

**Email:** mgove@govelawoffice.com  
**Website:** www.govelawoffice.com  
**Contact:** Michael Gove, Attorney

**Services:** Full service law firm with offices in Northampton and Ludlow providing representation in all areas, including estate planning, and elder law issues.

**GREATER SPRINGFIELD SENIOR SERVICES, INC.**  
66 Industry Avenue, Suite 9  
Springfield, MA 01104  
(413) 781-8800 • Fax (413) 781-0632

**Email:**  
- mjc@gsssi.org  
- Karen.martin@gsssi.org  
- Brenda.labbe@gsssi.org  
- Anna.wilkinson@gsssi.org

**Website:** www.gsssi.org  
**Contact:**  
- Mary Jenewin-Caplin, Area Agency on Aging Director  
- Karen Martin, Community Services Director  
- Brenda Labbe, Caregiver Specialist  
- Anna Wilkinson, Options Counselor

**Services:** Greater Springfield Senior Services, Inc. is a nonprofit organization that provides a variety of services to enable older adults, caregivers and persons with disabilities to live at home safely and independently for as long as possible. It’s in-home and community-based services include options counseling, specialized information and referral, caregiver assistance, adult protective services, adult foster care and meals on wheels. “Savvy Caregivers” classes are offered for individuals caring for a family members or friends who have Alzheimer’s disease or dementia. Evidence based Healthy Living groups offered to community members and organizations include, *My Life, My Health – Chronic Disease Self-Management, A Matter of Balance- Falls Prevention Program; Healthy Eating; Cancer Survive and Thrive; and Tomando*

**GRISWOLD HOME CARE**  
360 Sewall Street  
Ludlow, MA 01056  
(413) 385-0012 • Fax: (413) 385-0014

**Email:** Cheryl.Provenzano@GriswoldHomeCare.com  
**Website:** www.GriswoldHomeCare.com  
**Contact:** Cheryl L. Provenzano, Community Relations Manager

**Services:** GRISWOLD HOME CARE started the non-medical home care business in 1983. Since 2002, our office continues to provide high quality and affordable homecare to all ages in all four counties of Western MA allowing folks to remain independent in their own homes or in support communities. Our professional caregivers can help with non-medical activities of daily living such as personal care, shopping, errands, light housekeeping, medication reminders, meal preparation, transportation and more, on an hourly or live-in basis. Our experienced office staff provides support to clients and their families to navigate available options to help pay for care by working with long-term care insurance, offering our discounted Smart Rate, and contracting with Veteran’s Administration. We are also able to work with some MA Health clients through the PCA program. We have late office hours, on-call services and work cooperatively with all the area ASAPS, VNAs and hospices.
Western Mass Eldercare Professionals Association

**HEALTH SOUTH REHABILITATION HOSPITAL OF WESTERN MASSACHUSETTS**

222 State Street  
Ludlow, MA 01056  
(413) 308-3324 • Fax (413) 308-3600

Email: susan.barone@healthsouth.com  
Website: www.healthsouthrehab.org  
Contact: Susan Barone, MBA, MS, RN, Director of Marketing

**Services:** Designed to return patients to leading active, independent lives, HealthSouth Rehabilitation Hospital of Western Massachusetts is a 53-bed rehabilitation hospital that provides a higher level of comprehensive rehabilitation services. Our hospital has defined rehabilitation with positive results in mind. Our hospital provides care for those who are ready to be discharged from a hospital but not ready to return home. Treatment and care is designed to bridge the gap between hospital and home. Anyone who is limited functionally from an injury or illness can benefit from rehabilitation. Our course of treatment will be tailored to meet your needs and abilities. You will be under the care of our team of qualified experts, working closely together to plan for your recovery. Our services include physical therapy, occupational therapy, speech pathology, registered dietician, pharmacy, and respiratory therapy. Patients will expect therapy at least five days a week. Patients are followed by Internal Medicine, Physiatry, and Physician Assistants seven days a week to ensure a higher level of care. HealthSouth Rehabilitation Hospital of Western Massachusetts is Joint Commissions certified in Stroke and Pulmonary Rehabilitation.

**HEALTHCARE NEWS**

1441 Main Street, suite 604  
Springfield, MA 01103  
(413) 781-8600 x 110 • Fax (413) 781-3930

Email: Hallock@heathcarenews.com  
Website: www.heathcarenews.com  
Contact: Melissa Hallock, Advertising Consultant

**Services:** The Healthcare News is the region’s leading health care publication bringing local medical news, trends and information to nearly 12,000 licensed medical professionals and their patients each month. To learn what’s happening in the regions medical community, visit www.heathcarenews.com.

**HEALTHPRO-HERITAGE**

536 Old Howell Rd.  
Greenville, SC 29615  
(864) 244-3626

Email: dmercugliano@healthpro-rehab.com  
Website: www.healthpro-heritage.com  
Contact: David Mercugliano, Vice President of Business Development

**Services:**
HERITAGE WOODS
462 Main Street
Agawam, MA 01001
(413) 786-9704 • Fax (413) 789-8366

Email: Nicole.wallace@genisishcc.com
Website: www.genesishcc.com/heritagewoods
Contact: Nicole Wallace, Marketing Director

Services: Heritage Woods is the longest running assisted living community in the area. We offer private apartments, personal care assistance, housekeeping, laundry, transportation to doctor’s appointments and much more. Heritage Woods is the only registered Eden Alternative assisted living in New England. Our primary focus is on nurturing the spirit of our elders. We’re dedicated toward elimination Loneliness, Helplessness and Boredom – the 3 plagues of the human spirit. Heritage Woods is not just an assisted living community, but rather a human habitat where pets, plants and children are a part of everyday life. We’re not just like home – we ARE home!

HOLYOKE HEALTHCARE CENTER
282 Cabot St.
Holyoke, MA 01040
(413) 538-7470 • Fax (413) 532-4775
(413) 531-0865 (Michelle Pease)

Email: jpayette@holyokehealthcare.com
mpease@holyokehealthcare.com
Website: holyokehealthcare.com
Contact: Jennifer Payette, Director of Admissions
Michelle Pease, Clinical Liaison

Services: Holyoke Healthcare Center (formerly known as the Buckley Nursing Home) is a 102 bed facility that offers our residents short term rehab and long term care in a specific patient centered facility. Care is Our Business and we provide first rate, top notch quality care and customer service is our #1 priority. We are entrusted with the care of your loved ones and we strive to have quality outcomes and positive customer experiences for the community that we serve.

HOME HEALTH SOLUTIONS
1593 Northampton St.
Holyoke, MA 01040
(413) 533-5336 • Fax (413) 533-4690

Email: Sharon@yourhomehealthsolution.com
Website: www.yourhomehealthsolution.com
Contact: Sharon Ashton, Director of Business Development

Services: WE BRING THE CARE TO YOU!
Whether your loved ones are recuperating from an illness, living with a chronic condition, recovering from an accident, needing assistance after leaving the hospital or want to stay in their home or Assisted Living. Trust their care to a company that treats each person with the respect, dignity, and care of family.
Home Health Solution offers a comprehensive array of services to our clients. Our Clients have the flexibility to schedule care on a full or part time basis, day, evening and overnight coverage, or respite care to provide relief on as-needed basis for families. This flexibility allows clients to personalize their care according to their specific needs.
Home Health Solutions was formed with the ultimate goal of providing our clients with the best care possible while allowing them to remain in the comfort of their homes. Our aim is to provide an alternative to nursing homes or assisted living facilities for those who find themselves in declining health and needing assistance.
Specialized Programs: “Friendly Shared Homes, Hospital to Home, Coach Transition Program”

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Western Mass Eldercare Professionals Association

HOME HELPERS OF N.C.C. AND WESTERN MA
145 Hazard Ave.
Enfield, CT 06082
(860) 698-2244 • Fax (860) 694-2244
(860) 930-0259 Peter
(860) 810-6123 Kathleen

Email: enfieldcoordinator@homehelpershomecare.com
enfield@homehelpershomecare.com
Website: www.homehelpershomecare.com
Contact: Peter C. DiMaria, Owner
Kathleen A. Mack, Community Care Coordinator

Services: Non medical, 24/7 care, 7 days per week; 1 hour to live-in care; CAN’s/PCA’s and HHA’s; personal care, medication reminders, meal preparation, laundry, light housekeeping, transportation, companionship and shopping; private pay, long term care insurance and veterans benefits accepted; fully insured and bonded; Nurse Consultants available for assessment; veteran assistance

HOME INSTEAD SENIOR CARE
120 Carando Drive,
Springfield, MA 01104
(413) 304-2316 • Fax (413) 304-2320

Email: suzanne.mcelroy@homeinstead.com
Angie.thornton@homeinstead.com
Website: www.homeinstead.com/621
Contact: Suzanne McElroy, MSW, Owner
Angie Thornton

Services: Home Instead Senior Care is the world’s premier provider of high-quality non-medical care for seniors. Our compassionate, talented caregivers provide assistance with bathing and personal care, homemaking services, companionship, hospice support, meal preparation, and transportation to seniors with compassion and skill. Our caregivers are screened, bonded and well-trained and provide services in homes, assisted living facilities, hospitals and nursing homes. Our specialized dementia training program is a classroom-based, comprehensive course that prepares our caregivers to incorporate engaging, targeted treatment plans for each client’s unique needs. A staff member is available 24 hours a day, seven days a week, and we are known for our responsive, solution-based approach.

HOMEWATCH CAREGIVERS
425 Union Street
West Springfield, MA 01089
(413) 785-1111 • Fax (413) 785-1500
(413) 433-3551 (Lisa)

Email: ktyler@hwcg.com
Lpernice@homeatchcaregivers.com/western-mass
Website: www.homewatchcaregivers.com/western-mass
Contact: Kate Tyler, Business Development
Lisa Pernice, Business Development

Services: Homewatch CareGivers is a private pay home care company working to help people of all ages stay safe and independent in their homes. Our professional caregivers provide a range of services including personal care, companionship, and care management services to help and monitor complicated medical situations. We also offer Pathways to Memory™, a specialized dementia care program. We are available 24/7 and can do live-ins. Service Hampden, Hampshire and Franklin counties.
**Western Mass Eldercare Professionals Association**

**INFINEX INVESTMENTS, INC**
94 North Elm Street, Suite 208  
Post Office Box 622  
Westfield, MA 01086  
(413) 562-6228 • Fax (413) 562-3108

Email:  jporter@infinexgroup.com  
Website:  www.youronesource.biz  
Contact:  Janet Lee Porter, FSS, Registered Representative

**Services:** Infinex Investments, Inc., is a full service brokerage firm, in business since 1991. We specialize in fixed and variable annuities, mutual funds, long term care and life insurance. As investment representative, we can help you put together a financial plan to best suit your needs. Please call for a free consultation.

**JACKSON LAW**
573 Northampton Street  
Holyoke, MA 01040  
(413) 532-1200 • Fax (413) 532-1211

Email:  kgj@jlawma.com  
Website:  www.jlawma.com  
Contact:  Karen G. Jackson, Attorney

**Services:** Elder law; Mass Health planning, applications and appeals; Guardianships; Conservatorships; Estate Administration, Real Estate, Estate Planning, Trusts (Revocable, irrevocable, special needs)

**JEWISH FAMILY SERVICE OF WESTERN MASS**
1160 Dickinson Street  
Springfield, MA 01108  
(413) 455-1936 • Fax (413) 455-1740

Email:  c.chandler@jfswm.org  
g.abashina@jfswm.org  
Website:  www.jfswm.org  
Contact:  Cathy Chandler, Clinical Social Worker (Ext. # 104)  
Galina Abashina, Marketing and Development Associate (Ext. # 106)

**Services:** JFSWM provides exceptional social services, grounded in Jewish Values, to support individuals and families from diverse cultural and economic backgrounds. Programs include counseling services, services for elders and caregivers, elder guardianship, refugee and immigration services, community programs, caregiver and bereavement support groups and volunteer opportunities.
Western Mass Eldercare Professionals Association

JGS LIFECARE
770 Converse Street
Longmeadow, MA 01106
(413) 567-6212 x3105  Mary-Anne  • Fax (413) 567-4380
(413) 565-2500 x1112 Tanya  • Fax (413) 567-3782

Contact: Mary-Anne Schelb, Director of Sales & Community Relations- JGS Lifecare
Tanya Ellis, Volunteer Coordinator- Spectrum Home Health and Hospice

Email: mschelb@JGSLifecare.org
tellis@JGSLifecare.org

Website: www.JGSLifecare.org

Services: JGS Lifecare is a continuum of care without the hefty buy-in; you use and only pay for the services you need with many insurance options available to you. JGS Lifecare understands there are many senior living choices available; however, we are confident no other option can provide the quality or continuum of care available on our 23-acre campus in Longmeadow. Here, residents have access to:
Leavitt Family Jewish Home- Nursing Home, Rehabilitation Services and Frances B. Cohen Palliative Care-413-567-6211
Sosin Center for Rehabilitation – 413-567-6211 “Ask for Sosin” * a state-of the –art 24 bed Green House model of care - the only one in Western Mass.
Ruth’s House- Assisted Living Residence- 413-567-6212
Spectrum- Home Health & Hospice Care- 413-567-4600
Wernick- Adult Day Health Care- 413-567-3949 ext. 1511
Genesis House – Subsidized independent Living- 413-567-0350

KEystone COMONs
460 West Street
Ludlow, MA 01056
(413) 583-6611 • Fax (413) 583-7701

Email: gbarone@keystonesenior.com
Website: www.keystonesenior.com
Contact: Grace Barone, Director Community Relations

Services: Keystone Commons provides Independent, Assisted and Memory Care residential living in Ludlow, MA. Keystone Commons is a rental community that offers people over the age of 55 years a delightful way to live. Independent Living (44 apartments) provides 31 meals per month, cable TV, housekeeping, transportation to medical appointments, a gym, Movie Theater, emergency care system and much more. Assisted Living (44 apartments) offers three meals daily, up to one and a half hours of personal care daily, and all of the above amenities. Our Memory Care (12 suites) wing offers a safe secure neighborhood providing daily activities to enrich lives with dignity and respect. Our new unique program, Aging in Place, allows residents to stay in their independent apartment and receive assisted living services, without having to move. Keystone commons is expanding the Assisted Living wing by ten new apartments which will be studio size and more affordable to the general public.
Western Mass Eldercare Professionals Association

KIND HANDS CARE AT HOME
296 N. Main Street, Suite 20
East Longmeadow, MA 01028
(413) 525-3800 • Fax (413) 525-3802
Email: ldavila@kindhandscare.com
       jmaggs@kindhandscare.com
       tmaggs@kindhandscare.com
       bmaggs@kindhandscare.com
Website: www.kindhandscare.com
Contact: Liz Davila, Managing Partner
         Jan Maggs, Managing Partner
         Tim Maggs, Client Relations
         Becky Maggs, Office Manager

Services: Kind Hands Care at Home is locally owned and operated home care agency. We recognize the desire of people to remain in their homes as they age, but this is not always possible without a little assistance. Often, family members want to provide that special care but with life, work and busy schedules this is not always possible. Kind Hands is happy to assist with a range of services; Dementia/Alzheimer’s care, companionship, personal care, housekeeping, shopping, meal preparation, laundry, medication reminders and escorts to appointments or events, pet care/visit program. Our care plans are carefully designed to meet each individual’s needs; whether help is required once a week, several times a day or even around the clock, we are here for you. Our caregivers are qualified, carefully screened, bonded and fully insured.

LANDMARK AT MONASTERY HEIGHTS
110 Monastery Ave
West Springfield, MA 01089
(413) 781-1282 • Fax
Email: Sharon.Beaudry@landmarkseniorliving.com
       Tracey.messina@landmarkseniorliving.com
Website: www.landmarkseniorliving.com
Contact: Sharon Beaudry, Executive Director
         Tracey Messina, Marketing Director

Services: A supportive community for seniors that fosters and encourages independence through the promotion of good health, an active lifestyle and personalized care services. Offering Independent and Assisted Living and a special memory loss program, MorningStar. Wellness programs including holistic options for better health & wellness. 24-hour staff and individualized personal care plans. Dynamic activity and exercise programs. A philosophy of respect and dignity. Beautiful park like setting located on 18 acres of beautiful grounds. Historic New England charm at its finest! Come “home” to Monastery Heights! Passion, People & Purpose- That’s Landmark Life.
Western Mass Eldercare Professionals Association

LATHROP HOME
215 South Street
Northampton, MA 01060
(413) 584-2865 • Fax (413) 584-8384

Email: crystal@lathrophome.org
        Michele@lathrophome.org
Website: www.lathrophome.org
Contact: Crystal Cote-Stosz, Executive Director
        Michele Wood, Office Manager

Services: Lathrop Home offers a caring and compassionate home for seniors. We are a perfect option for those who need a little help with personal care, medication management, meals and housekeeping but not require a nursing home environment. Lathrop Home accepts both private pay and publicly subsidized residents equally. We offer a safe, warm nurturing environment where you can live as independently as possible. Enjoy your privacy while living in a small community of residents, with plenty of opportunities to socialize as you desire. Spend your days doing the things you love without worrying about home upkeep, cooking, cleaning, medications or loneliness. Lathrop Home will take care of all those things plus provide a nurse on staff 24 hours a day. Our history goes back to 1884, and today over a hundred years later, we continue our commitment to compassion and care for elders.
Come visit and learn more about what makes us special.

LAW OFFICE OF JOHN L. ROBERTS
1200 Converse Street
Longmeadow, MA 01106
(413) 567-5600

Website: www.MassHealthHELP.com
Contact: John L. Roberts Esq., Attorney
*Click on my website to view estate planning, Medicaid, and elder law videos


LEGACY COUNSELLORS, P.C.
117 Pleasant Street
Easthampton, MA 01027
(413) 527-0517 • Fax (413) 529-8027

Email: croy@legacycounsellors.com
        jlevesque@legacycounsellors.com
        esorbi@legacycounsellors.com
Website: www.legacycounsellors.com
Contact: Christopher P. Roy, Esq., Attorney
        Jennifer L. Levesque, Esq., Attorney
        Emily K. Sorbi, Client Services Coordinator

Services: Legacy Counsellors, P.C., is an estate planning firm with over twenty years of experience. Legacy Counsellors, P.C., offers asset protection through the use of wills and trusts. Medicaid and VA Planning are also offered. Offices are located in both Easthampton, MA and Bloomfield, CT.
Western Mass Eldercare Professionals Association

LIFE CARE CENTER OF WILBRAHAM
2399 Boston Rd.
Wilbraham, MA 01095
(413) 596-3111 • Cell (413) 596-3850

Email: jan_Garneau@lcca.com
Website: www.lifecarecenterofwilbraham
Contact: Jan Garneau, Admissions/Marketing Director

Services: At Life Care Center of Wilbraham, our post-acute and rehabilitation programs provide a bridge between hospital and home. Comprehensive and goal-oriented care is provided by a team of professional therapists, nurses and physicians. Our skilled team of physical, occupational and speech therapists will design individualized and outcome-oriented treatment plans to help individuals to return to their highest level of function and independence.

LONGMEADOW COUNCIL ON AGING
231 Maple Rd.
Longmeadow, MA 01106
(413) 588-5007 • Fax (413) 565-4152

Email: jleyden@longmeadow.org
Website: www.longmeadow.org
Contact: Jim Leyden, Executive Director

Services: The Longmeadow Council on Aging is a community focal point where senior citizens, as individuals or in groups, come together for services and activities which enhance their dignity, support their independence, and encourage their involvement in the community. The Longmeadow Council on Aging and the Adult Center staff are committed to providing a safe, welcoming place for all where we offer opportunities to socialize, to participate in activities that promote good health, nutrition, fitness, learning fun cultural enhancement as well as essential services, benefits and programs.

LOOMIS LAKESIDE AT REEDS LANDING
807 Wilbraham Rd.
Springfield, MA 01109
(413) 355-5880 • Fax (413) 783-4721

Email: Joneil@loomiscommunities.org
Website: www.loomiscommunities.org
Contact: JoAnne O’Neil, Sales Marketing Manager

Services: The Loomis Communities is a non-profit organization located in Western Massachusetts with four retirement communities. Two of our locations are Continuing Care Retirement Communities. We offer Independent Living, Assisted Living, and Skilled Nursing Care in our Loomis House and Loomis Lakeside at Reeds Landing locations, which are in Holyoke and Springfield. Loomis Village, which is located in South Hadley, has both Independent and Assisted Living apartments. Our Applewood location in Amherst offers Independent Living apartments. Living options range from, studio to spacious apartments with one and two bedrooms and cottages and villa’s. The Loomis Communities has offered senior
Western Mass Eldercare Professionals Association
living opportunities for over 100 years.

LOUIS & CLARK Drug
309 East Street
Springfield, MA 01104
(413) 285-8518 – Diane Cordeiro
(413) 285-8510 – Luchy Taveras
• Fax (413) 737-3814
Email: dcordeiro@lcdrug.com
Ltaveras@lcdrug.com
Website: www.lcdrug.com
Contact: Diane Cordeiro, Director of Marketing
Luchy Taveras, Pt. Enrollment Specialist

Services: Established in 1965, we have grown steadily. Today, we provide not only the professional pharmacy services that make us a primary resource of caregivers and customers, but also comprehensive compounding, facility and independent living services and a full range of durable medical equipment and supplies.

MEDICARE ADVISORS (THE)
Post Office Box 626
Worcester, MA 01613
(508) 831-0805 • Fax (508) 831-0498
Email: russ@themedicareadvisors.com
Website: www.TheMedicareAdvisors.com
Contact: Russell E. Swalllow, Managing Director

Services: The Medicare Advisors are a OneStopShop for supplemental Medicare Insurance plans—Medicare Advantage (Part C) —prescription Drug Plans (PDP) – Medicare Supplement (Medigap) –Senior Care Options (SCO)—Special Needs Plans (SNP). We have an educational seminar entitled “Mom, Dad & Medicare: What They Need to Know” which can be delivered anywhere (your location, Lunch & Learn in a corporate setting, service organizations, churches, synagogues, wherever there is a need for Medicare Education). Medicare can be confusing, we make it simple.

MERCY ADULT DAY HEALTH
24 Clifton St.
Westfield, MA 01085
(413) 568-0555 • Fax: (413) 568-5978
Email: Sarah.peterson@sphs.com
Website: www.mercycares.com
Contact: Sarah Peterson, LSSW

Services: Mercy Adult Day Health provides caring support, health management, and socialization. It enables older adults and persons with Alzheimer’s disease and dementia to continue living at home. Includes comprehensive services,
**Western Mass Eldercare Professionals Association**
compassionate care and activities to stay active. For questions or more information check our website at [www.mercycares.com/adult-day-care](http://www.mercycares.com/adult-day-care) or call Sarah Peterson at 413-568-0555

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**MERCY CONTINUING CARE NETWORK**
2112 Riverdale St. Suite 2
West Springfield, MA 01089
(413) 827-4279 • Cell (413) 272-8038

Email: trina.weiswasser@sphs.com
Website: [www.mercycares.com](http://www.mercycares.com)
Contact: Trina Weiswasser, Marketing Coordinator

**Services:** The Mercy Continuing Care Network, an affiliate of Mercy Medical Center and the Sisters of Providence Health System, provides a full continuum of inpatient and outpatient services. Inpatient facilities include skilled nursing (Mt. St. Vincent Care Center, Mary’s Meadow, Farren Care Center), rest home (Beaven Kelly Home and St. Luke’s Home) and independent living (Providence Place at Ingleside). Outpatient services are comprised of PACE (Mercy LIFE), adult day care (Mercy Adult Day Health of Westfield), certified and private duty home care (Mercy Home Care and Mercy Companions) and end of life care (Mercy Hospice).

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**MERCY HEARING CENTER @ MERCY MEDICAL CENTER**
175 Carew Street Suite #150
Springfield, MA 01104
(413) 748-6840 • Fax (413) 748-6812

Email: lois.osetek@sphs.com
Website: [www.mercycares.com](http://www.mercycares.com)
Contact: Lois Osetek, Manager, Audiology

**Services:** Mercy Hearing Center is a comprehensive diagnostic hearing health center for determining type and degree of hearing loss and rehabilitative treatment. The Hearing Center is staffed with licensed, certified audiologists who hold graduate degrees in hearing assessment and rehabilitation of hearing loss.

**Services include:**
Diagnostic comprehensive hearing evaluations
Counseling and information for patients and families
Hearing Aid Sales, Repairs and Service
Community Education

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**MERCY LIFE**
2112 Riverdale St. Suite 1
West Springfield, MA 01089
(413) 748-7223 •

Email: celina.conway@sphs.com
tracy.carroll@sphs.com
Website: [www.mymercylife.com](http://www.mymercylife.com)
Contact: Celina Conway, Director of Enrollment and Marketing
Tracy Carroll, Center Director

**Services:** Mercy LIFE is an innovative new healthcare choice for seniors aged 55+ living in Western MA. We are a Program of All-Inclusive Care for the Elderly (PACE), a national model of tightly coordinated quality care and support designed to
Western Mass Eldercare Professionals Association
help frail elders continue to live safely at home and avoid moving into a nursing home. Our services include primary care
services, transportation, meals, personal care, in-home services, outpatient services, and inpatient hospital and nursing home
care as needed. Mercy LIFE is a member of the Sisters of Providence Health System and is located in its former Brightside
School.

MERCY MEDICAL CENTER
271 Carew St.
Springfield, MA 01104
(413) 748-9030

Email: darlene.biggs@sphs.com
Contact: Darlene Biggs, Manager, Faith Community Nursing

Services: In my role at Mercy, I work with faith communities to establish Faith Community Nursing programs. The goal of
the program is to empower the congregation to achieve optimal health and wellness and prevent/minimize illness. The
nurses focus on the intentional care of the person’s spirit while promoting holistic health of body, mind, and spirit. Many of
the congregants are seniors.

MOVING MENTOR, INC.
P.O. Box 3003
Amherst, MA 01004
• (413) 549-1039 • Fax (413) 549-6423

Email: barbara@movingmentor.com
Website: www.movingmentor.com
Contact: Barbara Z. Perman, Ph.D., President

Services: We offer moving management and organizing services and specialize in working with seniors and their families.
Our service areas are primarily Massachusetts, New York City & vicinity, New York, Connecticut, and Vermont. Moving
Mentor, one of the oldest senior move management companies in the country, can help with every step of the moving
process or help people age in place by reorganizing their space for safety, convenience and emerging needs. We offer
presentations and workshops for senior living communities, seniors and family members and professionals, and have
authored a book "No Ordinary Move, Relocating Your Aging Parents, A guide for A Boomers” – available in several
formats. Our company offers resources, ideas and support to seniors and their families. Visit www.movingmentor.com for
more information.

O’CONNELL CARE AT HOME
1 Federal Street
Building 103-1
Springfield, MA 01105
Danielle, (413) 788-9251 • Fax (413) 533-3545
Sheila, (413) 437-9401 • Fax (413) 536-7699

Email: dlord@opns.com
spennell@opns.com
Website: www.opns.com
Contact: Danielle Lord, COO
Sheila Pennell

Services: Whether someone you love needs a little help getting around or around-the-clock care, O’Connell’s has helped
people remain in the most comfortable place of all for them, home, for 26 years. From personal care and homemaking to
nursing services and transportation, call O’Connell Care at Home. Locally owned by Holyoke Native, Fran O’Connell.
Western Mass Eldercare Professionals Association

O’DONALD LAW OFFICES
1859 Northampton St.
Holyoke, MA 01040
(413) 533-7400 • Fax (413) 533-7577

Email: alison@odonaldlaw.com
Website: odonaldlaw.com
Contact: Alison Bartlett-O’Donal, Esq., Attorney

Services: Legal Services specializing in Estate planning, Guardianship and conservatorships, and Elder Law.

PORCHLIGHT VNA AND HOME CARE
122 Hendon Drive
Feeding Hills, MA 01030
(413) 209-2034 •

Email: julie.ely@comcast.net
Contact: Julie S. Ely, BS, RRT, MBA, Respiratory Consultant

Services: Retired. Free-lance consultant for Respiratory care, health care marketing, and management.

PORCHLIGHT VNA/ HOME CARE
2024 Westover Road
Chicopee, MA 01022
(413) 437-9862 • Fax (413) 437-9999
Gail cell: (413) 355-9018

Email: gbeaudoin@porchlighthomecare.org
Website: www.porchlighthomecare.org
Contact: Gail Beaudoin, M.Ed., RN, RHIA, Director of Marketing and Development

Services: Porchlight VNA/Home Care has over 100 years of providing compassionate, patient-centered care using state-of-the-art technology. With offices located in Lee, Pittsfield and Chicopee, its services cover all of Berkshire, Hampden and Hampshire Counties. Porchlight is a unique, comprehensive resource for all home health needs, including: skilled nursing; therapies; 24-hour care; live-in care; maternal/child health; and social work. Specialty programs offered include: nurse practitioners; tele monitoring; and disease management and joint replacement protocols. As a free-standing non-profit, it serves as the Board of Health for several towns and regularly conducts community education and engagement programs. Porchlight has several, consecutive five star ratings by The Centers for Medicare and Medicaid Services (CMS). HomeCare
Western Mass Eldercare Professionals Association

Elite®, Awards of Excellence, and Massachusetts Department of Public Health deficiency-free surveys demonstration a commitment to quality and safety. Porchlight VNA/Home Care is simply, “Life As You Know It ®

Primary Residential Mortgage
Offices in MA, CT, NH, ME and RI
(413) 335-2789 • Fax (888) 392-4942

Email: mmcdonough@primeres.com
Website: www.teamprimary.com
Contact: Peg McDonough, Reverse Mortgage Specialist

Services: PRMI is a full-service mortgage lender, offering the FHA-insured HECM Reverse Mortgage, for borrowers age 62 or older. Let us help you buy the perfect retirement home, with no monthly payment, or stay in your existing home and get a guaranteed stream of income to age 100!

Providence Place
5 Gamelin Street
Holyoke, MA 01040
(413) 534-9700 • Fax: (413) 534-9782

Email: lhoey@providenceplace.org
Website: www.providenceplace.org
Contact: Laurie Hoey, Director of Marketing

Services: Providence Place at Ingleside is an independent living retirement community located on twenty acres of a park like setting. In this renovated Mother House of the Sisters of Providence, we house a majestic chapel with daily Mass. We offer large one or two bedroom rental apartments with no entrance fees or buy ins. Restaurant style meals, transportation, 24 hr. staffing, wellness programs and much more in this non-profit community.
REALISTIC SOLUTIONS MR
191 Chestnut St. Suite 2D2
Springfield, MA 01103
(413) 363-1195 *Fax (413) 363-1302

Email: Realisticsolutionsmr@gmail.com
Website: Realisticsolutionsmr.org
Contact: Mary Berard, President

Services:
Medical Billing A-Z
1. Claim submission electronically
2. Clearing house reports and setups
3. Coding review and corrected as needed
4. Payment posting
5. Data entry of encounter with the EMR
6. Insurance verification as needed
7. Appeals and reconciliation on claims processing and aging
8. Fee negotiations with insurance companies to increase the revenue by 10% above the EOHHS

Credentialing All insurance Companies: Medicare, Medicaid, LTC, Tufts, NHP, Network Health, BMC, Asap (MRC, GSSSI, West Mass Elder Care), Bcbs, Fallon, Aetna, United Health Care, Optum Health, Cigna, HNE, (B-Healthy) and more.

Specialized Collection Projects 2 Years and Younger:
1. No prior Authorizations
2. No referrals
3. Over the file time
4. Not contracted with the insurance company
5. Claims over 90 days old
6. Partially paid claims

REIDY HOME MEDICAL ALARMS
539 South Canal St.
Holyoke, MA 01040
(413) 535-3035 • Fax (413) 532-3905

Email: kgoss@reidyhc.com
Contact: Kelly B. Goss, Sales and Marketing

Services: RHMA provides life-saving devices (PERS) to the area’s seniors, persons living alone, and persons recovering from accidents or surgery. We understand the importance of feeling safe and secure in one’s own home and the desire to remain independent. Our full product line allows our customers to do just that.
Western Mass Eldercare Professionals Association

**REVERSE MORTGAGE FUNDING**
1325 Springfield St.
Feeding Hills, MA 01030
(413) 478-2013 • Fax (508) 848-0710

Email: alopes@reversefunding.com  
Website: www.reversefunding.com  
Contact: Tony Lopes, Branch Manager

**Services:** Reverse Mortgage Funding LLC (RMF), a wholly owned subsidiary of Reverse Mortgage Investment Trust Inc., is an independent HECM lender. HECMs- also known as reverse mortgage- are all we do. We don’t have competing corporate priorities or multiple lines of business. Our objective is to help older Americans fund their retirements and continue living in their own homes, by providing innovative reverse mortgage products and offering a transparent, informative lending experience that inspires confidence and trust.

**ROCKRIDGE RETIREMENT COMMUNITY**
25 and 37 Coles Meadow Rd.  
Northampton, MA 01060  
(413) 586-2902 • Fax (413) 584-0694

Email: crachmaciej@rockridgeama.org  
Website: www.rockridgeama.org  
Contact: Christine Rachmaciej, Director of Sales and Marketing  
 Paige Nuetny, Administrative/Marketing Assistant

**Services:** Rockridge is certified for Independent, Assisted Living and Residential care. Violette’s Crossing our newest addition is moderately priced apartment rentals for independent folks 62 and over. The Gardens, our memory support neighborhood, offers a program that features the habilitation approach. We are pleased to open our new space on the first floor of Violette’s Crossing after 10 years of specialized programming!

**SENIORS HELPING SENIORS- BERKSHIRES AND WESTERN MASS**
135 Old Cheshire Road  
Lanesborough, MA 01237  
(413) 822-9988 • Fax (413) 499-8830

Email: Jane@shswestMA.com  
Website: www.SeniorsHelpingSeniors.com/WesternMass  
www.SeniorsHelpingSeniors.com/Berkshires  
Contact: Jane Apkin, MA CCC-SLP, Owner & Speech-Language Pathologist

**Services:** Seniors Helping Seniors is a licensed, non-medical home care agency. We match seniors that want to help with seniors that need assistance to continue to live well at home. We offer companion care, light housekeeping, medication reminders, transportation and accompaniment, pet care, meal preparation, help with organizing, packing or using the computer, and so much more: just ask we’re flexible! Our employees are active, typically recently retired seniors. We carry general liability, worker’s compensation and non-owned auto insurance to enable secure help at home and on the road. SHS Senior helpers are background-checked and trained. We don’t require our clients to sign a contract, nor agree to a minimum
**Western Mass Eldercare Professionals Association**

utilization (we can provide help for as little as an hour, as seldom as one time or as much a time as is needed) Our peer-to-peer match enhances the development of camaraderie: it’s like getting a little help from a friend.

**Serenity Home Organizing**
P.O. Box 352
Montague, MA 01351
(413) 336-0692

Email: jill@serenityhomeorganizing.com
Website: www.serenityhomeorganizing.com
Contact: Jill Bromberg, Founder

**Services**: Serenity Home Organizing provides professional organizing and move management services to minimize the stress associated with downsizing and/or moving. As proud members of NASMM (the National Association of Senior Move Managers) we offer expert compassionate assistance in all aspects of the physical and emotional process. Services include preparing a home to sell, creating customized floor plans, helping with decisions on what to keep, sell or donate, packing and unpacking and more

**Silver Linings Home Care LLC**
159 Main St., Ste. K
Agawam, MA 01001
(413) 363-2575 • Fax (413) 363-2564

Email: tania spear@comcast.net
Website: www.silverliningshomecare.com
Contact: Tania K. Spear, MSN, MBA, RN, Owner / Administrator

**Services**: Silver Linings Home Care, LLC is a family run, locally owned business centered on quality care and compassion. Backing the business is more than 20 years of nursing and home care experience. Silver Linings provides solutions for clients to access supportive services wherever they call home. Services include personal care, housekeeping, meal preparation, companionship, errands, respite, and RN evaluations. A free initial assessment includes a comprehensive evaluation by a Registered Nurse and a coordinated, individualized care plan.

**South Hadley Council on Aging**
45 Dayton St.
South Hadley, MA
(413) 538-5042

Email: lhennessey@southhadleyma.gov
Contact: Leslie Hennessey, Director

**Services**: We are a Council on Aging.

**Victory Home Healthcare, Inc.**
850 High St. 3rd Floor
Holyoke, MA 01040
Fax

Email: jwaah@victoryhhc.com
Website: www.victoryhhc.com
Contact: Jacob Waah, President & CEO
**Western Mass Eldercare Professionals Association**

**Services:** Victory Home Healthcare is a family owned business. Our goal as a home care agency is to provide outstanding home care services to individuals whose main goal is to remain in their homes. We provide a variety of services including personal care, homemaking RN & medical social work.

**WESTMASS ELDER CARE**

4 Valley Mill Road  
Holyoke, Massachusetts 01040  
(413) 538-9020 • Fax (413) 538-6258

Email: [sbryant@wmeldercare.org](mailto:sbryant@wmeldercare.org)  
[Rbunns68@gmail.com](mailto:Rbunns68@gmail.com)  
Website: [www.wmeldercare.org](http://www.wmeldercare.org)  
Contact: Season Bryant, Community Options Coordinator  
Robbin Bunns, Caregiver Specialist

Services: WestMass ElderCare is a private, non-profit agency located in Holyoke MA. Our mission is “to preserve the dignity, independence, and quality of life of elders and disabled persons desiring to remain within their own community.” The agency offers a variety of services for elders, their families and caregivers, and persons with disabilities, so that they can remain in their homes and avoid institutionalization. The majority of WestMass Eldercare services target elders and persons with disabilities who are at greatest economic and social need; however the agency offers a full range of information and services. WestMass Eldercare's main service area included the communities of Holyoke, Chicopee, Granby, South Hadley, Ludlow, Belchertown and Ware: the service area includes many additional outlying communities for our MassHealth-funded programs such as Personal Care Management, Adult Foster Care and Group Adult Foster Care.

WestMass ElderCare (WMEC) was incorporated as a private, non-profit corporation in 1974 and at that time, was designated by the Massachusetts Executive Office of Elder Affairs as a Home Care Corporation to provide state-funded services to help eligible elders remain at home. In 1976, the agency received its federal designation as an Area Agency on Aging, channeling Older Americans Act funds to local communities for an expanded array of additional community and home-based services for elders. In 1998, WestMass ElderCare was designated as an “Aging Services Access Point” (ASAP) by the Executive Office of Elder Affairs, continuing its responsibility to provide a full range of services to allow elders and disabled adults, particularly those in greatest economic and social need to remain in the community for as long as possible.

**WILLIMANSETT CENTERS EAST & WEST**

**West:** 546 Chicopee Street  
Chicopee, MA 01013  
(413) 536-2540 • Fax (413) 536-3571

**East:** 11 Saint Anthony St.  
Chicopee, MA 01013  
(413) 315-4205 • Fax (413) 552-3426

Email: [admissions@willimansettcenterwest.com](mailto:admissions@willimansettcenterwest.com) (Ashley Stearns)  
[admissions2@willimansettcenterwest.com](mailto:admissions2@willimansettcenterwest.com) (Mary Linton)  
[admissions@willimansettcentereast.com](mailto:admissions@willimansettcentereast.com) (Senelda Torres)  
Website: [www.willimansettcenterwest.com](http://www.willimansettcenterwest.com)  
[www.willimansettcentereast.com](http://www.willimansettcentereast.com)

Contact: Ashley Sterns, Business Development Director  
Mary Linton, Willimansett West Admissions Director  
Senelda Torres, Willimansett East Admissions Director

Services: Willimansett Centers East and West have been serving the Chicopee, Holyoke and Springfield area for over 35 years. Our facilities are located close to local hospitals. We provide post-acute services, rehabilitative services, skilled nursing, short and long term care through Physical, Occupational, and Speech Therapists; Registered and Licensed Practical Nurses; and Certified Nursing Assistants. This is complemented by Social Services, Activities, Nutritional Services, Housekeeping and Laundry Services. With over 300 years of combined experience, our staff of professionals is here to meet...
Western Mass Eldercare Professionals Association

the needs of each and every patient and resident. Our post-acute services assist those transitioning from hospital to home. Our team of professionals will work with the physician to provide the level of care and services that will help each individual meet their goals for a successful discharge home. For those residents who can no longer be on their own and need long term care we offer general nursing and restorative services in a warm and home-like environment.

WINGATE HEALTHCARE
42 Prospect Ave
West Springfield, Massachusetts 01089
(413) 478-5585 · Fax 1- (866) 368-3448

Email: hhevey@wingatehealthcare.com
Website: www.wingatehealthcare.com
Contact: Heidi Hevey RN, Regional Director of Marketing and Admissions


2017 - Member Companies & Organizations

A BETTER LIFE HOMECARE
A.R.A. HERITAGE DIALYSIS
ACTI-KARE
ALZHEIMERS ASSOCIATION
AMADA SENIOR CARE
AMERICAN INN FOR RETIREMENT LIVING
APPLETON CORPORATION / O’CONNELL SENIOR LIVING COMMUNITIES
ARBORS AT CHICOPEE (THE)
ARBORS AT WESTFIELD (THE)
ARMBOOK VILLAGE
ASCEND HOSPICE
ATTORNEY LISA M. BEAUVAIS
BACon WILSON, P.C.
BAYSTATE ACCESSIBILITY REMODELERS
BEACON HOSPICE
BENCHMARK SENIOR LIVING
ATRIUM AT CARDINAL DRIVE
Western Mass Eldercare Professionals Association

   ORCHARD VALLEY AT WILBRAHAM
BIRCH GARDENS FOR NURSING & REHAB / WESTFIELD GARDENS FOR NURSING & REHAB
BRIGHTSTAR CARE OF HARTFORD
BOTTOM-LINE BODYWORK, LLC
CAPITAL MARKET TEAM
CARE GIVERS OF MASSACHUSETTS
CAREONE AT REDSTONE / CAREONE AT NORTHAMPTON
CARING TRANITIONS OF THE PIONEER VALLEY
CENTER FOR EXTENDED CARE & REHABILITATION AT AMHERST
CENTRAL MASS AUCTIONS, INC.
CHAPIN CENTER
CHOICES ELDER SUPPORT, LLC
CHRISTOPHER HEIGHTS OF NORTHAMPTON
CLUTTER DOCTOR, INC. (THE)
COLDWELL BANKER
COLONY CARE AT HOME
COMFORT KEEPERS
CONNECTIONS
COOLEY SHRAIR, P.C.
EAST VILLAGE PLACE
ENCOMPASS HOME HEALTH
EPIC HEALTH SERVICES
FEDOR FINANCIAL GROUP, LLC
GENESIS HEALTH CARE, HERITAGE HALL NORTH AND EAST
GOVE LAW OFFICE, LLC
GREATER SPRINGFIELD SENIOR SERVICES, INC.
GRISWOLD HOME CARE
HEALTH SOUTH REHABILITATION HOSPITAL OF WESTERN MASSACHUSETTS
HEALTHCARE NEWS
HEALTHPRO-HERITAGE
HERITAGE WOODS
HOLOYKE HEALTHCARE CENTER
HOME HEALTH SOLUTIONS
HOME HELPERS OF N.C.C. AND WESTERN MA
HOME INSTEAD SENIOR CARE
HOMEWATCH CAREGIVERS
INFINEX INVESTMENTS, INC
JACKSON LAW
JEWISH FAMILY SERVICE OF WESTERN MASS
JGS LIFECARE
KEYSTONE COMMONS
KIND HANDS CARE AT HOME
LANDMARK AT MONASTERY HEIGHTS
LATHROP HOME
LAW OFFICE OF JOHN L. ROBERTS
LEGACY COUNSELORS, P.C.

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Western Mass Eldercare Professionals Association

LIFE CARE CENTER OF WILBRAHAM
LONGMEADOW COUNCIL ON AGING
LOOMIS LAKESIDE AT REEDS LANDING
LOUIS & CLARK Drug
MEDICARE ADVISORS (THE)
MERCY ADULT DAY HEALTH
MERCY CONTINUING CARE NETWORK
MERCY HEARING CENTER @ MERCY MEDICAL CENTER
MERCY LIFE
MERCY MEDICAL CENTER
MOVING MENTOR, INC.
O’CONNELL CARE AT HOME
O’DONALD LAW OFFICES
PORCHLIGHT VNA AND HOME CARE
PORCHLIGHT VNA/ HOME CARE
PRIMARY RESIDENTIAL MORTGAGE
PROVIDENCE PLACE
REALISTIC SOLUTIONS MR
REIDY HOME MEDICAL ALARMS
REVERSE MORTGAGE FUNDING
ROCKRIDGE RETIREMENT COMMUNITY
SENIORS HELPING SENIORS- BERKSHIRES AND WESTERN MASS
SERENITY HOME ORGANIZING
SILVER LININGS HOME CARE LLC
SOUTH HADLEY COUNCIL ON AGING
VICTORY HOME HEALTHCARE, INC.
WESTMASS ELDER CARE
WILLIMANSETT CENTERS EAST & WEST
WINGATE HEALTHCARE

2017 – Member Names & Companies

<table>
<thead>
<tr>
<th>Name</th>
<th>Company</th>
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<tbody>
<tr>
<td>Abashina</td>
<td>Galina</td>
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<td>Adamchek</td>
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<td>Baker</td>
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<tr>
<td>Barry</td>
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Western Mass Eldercare Professionals Association

Jenewin-Caplin Mary Greater Springfield Senior Services

Kinsman Jennifer Acti-Kare
Labbe Brenda Greater Springfield Senior Services
Lemay Meghan Alzheimer’s Association
Leon Elena Benchmark Senior Living
Levesque Jennifer L. Legacy Counsellors, P.C.
Leyden Jim Longmeadow Council on Aging
Liberatore Mark Caring Transitions of the Pioneer Valley
Linfield James D. Capital Market Team
Linton Mary Williamsestt Centers East & West
Livingston Kristy Christopher Heights of Northampton
Lopes Tony Reverse Mortgage Funding
Lora Claudia A Better Life Homecare
Lord Danielle O’Connell Care at Home
Mack Kathleen A. Home Helpers of N.C.C. and Western MA
Marley Bill Arbors of Chicopee
Martin Karen Greater Springfield Senior Services
Maxton Debra Colony Care at Home
McElroy Suzanne Home Instead Senior Care
Maggs Becky Kind Hands Care at Home
Maggs Jan Kind Hands Care at Home
Maggs Tim Kind Hands Care at Home
Maldonado Lori Genesis Health Care, Heritage Hall North
McCoy Susan A. Cooley Shrair, P.C.
McDonough Peg Primary Residential Mortgage
Mercugliano David Healthpro-Heritage
Messina Tracey Encompass Home Health
Messina Tracey Landmark at Monastery Heights
Monasterski Melinda Genesis Healthcare, Heritage Hall East
Morris Maria A. Care Givers of Massachusetts
Myers Noelle Arbors at Chicopee
Naetny Paige Rockridge Retirement Community
O’Neil JoAnne Loomis Lakeside at Reeds Landing
Osetek Lois Mercy Hearing Center @ Mercy Medical Center
Partain Heidi Huhn BrightStar Care
Payette Jennifer Holyoke Healthcare Center
Payson Lori Divine Center for Extended Care & Rehabilitation at Amherst
Pease Michelle Holyoke Healthcare Center
Pennell Sheila O’Connell Care at Home
Perman Barbara Moving Mentor, Inc.
Pernice Lisa Homewatch Caregivers
Peterson Sarah Mercy Adult Day Health
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<tr>
<td>Porter Janet</td>
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<td>Infinex Investments, INC</td>
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